

# Member Engagement

# ISIDORE USER

# GUIDE

[engage@catholicunited.org](mailto:engage@catholicunited.org)  
1-800-568-6670



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Contact Member Engagement

If you have any questions or concerns along the way please contact us. We’re here to help!

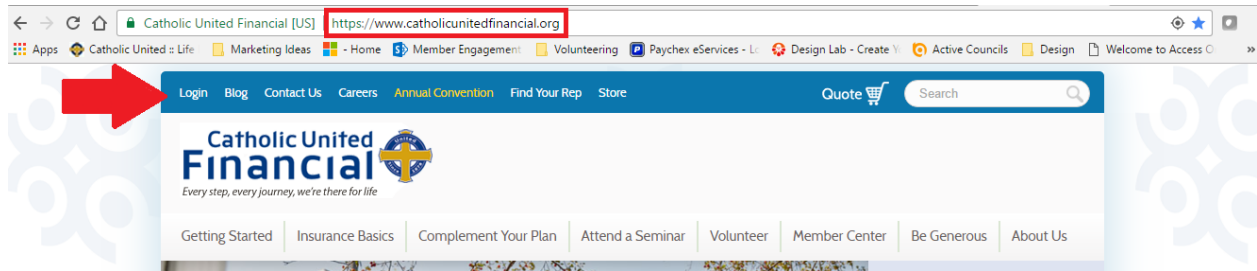
1-800-568-6670  
651-490-0170  
[engage@catholicunited.org](mailto:engage@catholicunited.org)

Privacy Statement

Visit <https://www.catholicunitedfinancial.org/company/privacy-statement/> to view Catholic United Financial’s Privacy Statement.

## Sign up for the Member Portal

1. Navigate to the Catholic United Financial website. Type the following link directly in to your browser to ensure you get to the correct page. [www.catholicunitedfinancial.org](https://www.catholicunitedfinancial.org) Click the “Login” button in the top left corner of the page.



2. Select “Create Account” to begin the sign-in process.

A screenshot of the login page on the Catholic United Financial website. The page is split into two columns. The left column is titled 'Existing Account' and contains fields for 'Username' (with 'kgroeneweg' entered) and 'Password' (with '\*\*\*\*\*' entered), a 'Forgot Username or Password?' link, and a 'Login' button. The right column is titled 'New Account?' and contains instructions for first-time users and a green 'Create Account' button. A large red arrow points down towards the 'Create Account' button.

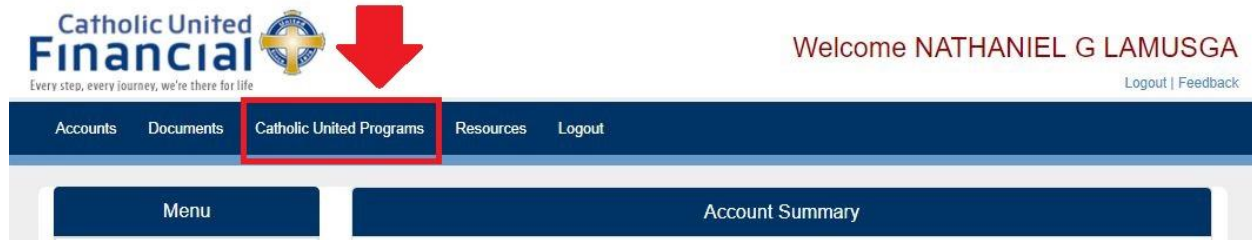
3. Select “yes” for Current Policy Holder. Fill in your policy or certificate number, and the last 4 digits of your social security number.

## Create an Account

A screenshot of the 'Create an Account' form for existing members. The form is titled 'Existing Member' in a blue header. It contains the following fields: 'Current Policy Holder?' with radio buttons for 'Yes' (selected) and 'No'; 'Policy Number' with a text input field and a note 'Enter one of your existing policy numbers.'; 'SS # (Last 4 digits)' with a text input field; and 'Confirm SS # (Last 4 digits)' with a text input field. At the bottom are 'Cancel' and 'Submit' buttons.

*If you do not know your policy number call the home office at 1-800-568-6670 and ask to speak with Member Services.*

4. After you have created your account you will be asked to verify your contact information and create security questions. Once you have completed this step, email [engage@catholicunited.org](mailto:engage@catholicunited.org) to let us know that your account is complete. We will give you permissions for Isidore at that time.
5. Once you have been granted Isidore access, return to our website and log in. Click the “Catholic United Programs” button on the top navigation bar.



## Program & Activity Overview

### Matching Grant

Catholic United Financial will match the proceeds of fundraising events put on to benefit religious education. Funds raised are matched 50 cents on the dollar, with a maximum of \$1000 per Council or Volunteer Team per year.

### Assistance Grant

A dollar for dollar match on fundraisers put on for a Catholic United member in need of financial assistance due to hardship. Maximum of \$1000 in matched funds per member per year.

### Grants4Good

Councils and Volunteer Teams can apply for funds to enhance family, faith, or service events in their parish. Grants are available up to \$500.

### Social Event

Brings people together, creates fellowship, and builds a strong relationship between your Parish Volunteer Team and the local faith community.

Ex: pancake breakfast, parish picnic, bingo, holiday party.

### Religious Event

Enhances the spiritual life of the Volunteer Team and/or the faith community as a whole.

Ex: Vacation Bible School, May Crowning, radio rosary, faith speaker, Totus Tuus

### Service Event

Unites members and non-members in achieving a goal toward some greater good.

Ex: ditch cleaning, food drives, church/community repairs, serving at a homeless shelter.

### Newsletter

Informs members and the community about the happenings and good works of your Parish Volunteer Team, creating a positive outlet for demonstrating the team's impact. Newsletter templates are available upon request.

## Star Status Changes effective 1/1/2022

### **How many donations can count toward star status for the year?**

Two donations to any organization within your parish or externally of your choosing will count towards star status. Gather4Good donations **will not count** toward a third star status credit in 2022.

### **If we have a regularly scheduled activity, should I enter it for every activity date?**

With a few exceptions below, activities that occur multiple times a year (ex. highway cleanups, donut Sundays) that have NEW publicity attached for each event will be counted individually toward star status.

### **Do attending funerals/wakes or having masses said count towards star status?**

Yes, one star status credit will be given per year for attending member funerals and one for having a mass said for members regardless of how many times they occur in the year. Enter only one activity entry to account for every occurrence. Additional detail can be added throughout the year.

### **Does leading the rosary count as a star status activity?**

Yes, leading the rosary will be counted once per year if there was publicity for the event.

### **My team puts together Baptism, 1<sup>st</sup> Communion, Confirmation, and graduation gifts for local youth, etc. Does this count toward star status?**

Yes, organizing gifts for local youth or family milestones will count toward one star status activity per milestone category if the gift also includes information about Catholic United Financial.

### **What new activities can we do to earn star status?**

Every Catholic United workshop at your parish will count as a star status activity. Contact your sales rep to get one scheduled.

### **Do we have to enter all volunteers into the post-event activity?**

It is highly encouraged that you enter volunteers, hours, and attendance numbers in the post-event confirmation to help us report annually for our tax-exempt status.

### **My activity was approved but was not given star status. Why is this?**

Either the activity did not have new publicity attached that followed the publicity standards or the group was already given the max number of star status credits for that activity. If you feel one of your activities was not granted star status in error, please contact us.

### **My activity was granted star status last year, but not this year. Why is this?**

We updated our conditions for 2022 and the activity may no longer meet the conditions.

## Submit Activity

The Submit Activity menu is the source for recording your activities in Isidore that **do not require payment from Catholic United**. These activities are separated into four types: Events, Meetings, Donations, and Newsletters. Each menu option opens a submission form specific to that type of activity.

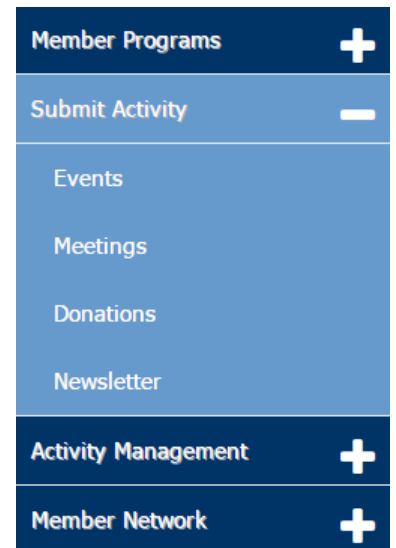
Below you will find the overall submission process:

1. **Click “Submit Activity”** in the side navigation menu. This will display the list of activity types available.
2. **Choose the activity type** (Events, Meetings, Donations, Newsletter) you would like to submit. The system will navigate you to the correct submission form.

- \* If you are submitting a Matching Grant, Member Assistance, or Grants4Good activity, DO NOT ENTER IT HERE. Instead, choose the appropriate option from the Member Programs list.

*See **Member Programs (9)** for more information.*

3. **Complete the form**, filling out all required fields and attaching any relevant documentation you wish to include.
4. **Check the box** to agree that the information you have submitted is accurate to the best of your knowledge.
5. **Click the “Submit Activity” button** at the bottom of the form.



*The system will navigate you to the Activity Details page where the information entered will be displayed. See **Activity Management (16)** for more information about this screen.*

There are several fields on the forms that are specific to each activity type. Outlined on the following pages are those fields that will only appear for certain activity types.

### Events

- **Event Type** (Social, Service, Faith) – You will be prompted to choose a category for the event. There are three options available to help you do this. Consider the following criteria when determining what category to choose:

A screenshot of a form with four fields. The first field is labeled 'Event type' and is a dropdown menu with 'Select One' selected and a blue highlight. The second field is labeled 'Date' and is empty. The third field is labeled 'Title' and is empty. The fourth field is labeled 'Time' and contains '2:15 PM' with a clock icon to its right.



- Social – The activity was based around a celebration or gathering. The activity provided a chance for family, friendship, or community connection in your parish.
  - Service – The activity created an opportunity for you and/or others to go out and do something good or help in some way as a group.
  - Faith – The activity provided a way to learn or grown in faith together.
- Expected Attendance – Provide an estimate for the number of people you believe will be in attendance at the event (you will have the chance to enter actual attendance information after the event has taken place).

**Expected Attendance**

Please select...

Please select...
1-25
25-50
51-100
101-200
200+

Do you have any documents or photos?

## Donations

**Recipient** – A dropdown list is available with some common donation recipients (parish, school) as well as some organizations with which Catholic United Financial encourages support.

- If the donation is made outside of the available list, “Other” may be selected. A field will display asking you to define what/who the other recipient is.

**Recipient**

Other

**Please Define**

- Donation Type (Monetary, In-Kind) – Select whether the gift was monetary (a gift of money or goods purchased by the team) or in-kind (a gift of donated goods, services or time). *The Submit button will not appear until a donation type is selected.*
  - Monetary – Enter the amount of money that was donated, or the value of items purchased with team funds.
  - In-kind – Enter the approximate value of the donation (price of items donated, hourly rate for service provided) and the type of materials. In-kind donations often occur after an event like a food or clothing drive. If so, remember to enter the drive as a service activity as well!

Type of donation

How much was given?

Do you have any documents or photos?

*If yes, select the files below. If none, leave blank.*

**File Upload**

Choose File No file chosen

☐ I understand that the information submitted is accurate to the best of my knowledge. I understand that Catholic United reserves the right to review and adhere to the final decision regarding star status or declination of a submission.

Submit Activity

## Newsletter

- Distributed to (Members Only, Parishioners) – Choose the intended audience, or recipients, of your newsletter.
  - Members Only – Your newsletter was sent primarily to Catholic United members.
  - Parishioners – Your newsletter was distributed to your entire parish community.
  - If the newsletter is distributed outside of the available list, “Other” may be selected. A field will display asking you to define what/who the other recipient is.
- Expenses – Include any expenses incurred from the creation, production, printing, or distribution of your newsletter that came out of your volunteer team budget.
  - If no expenses were incurred, then leave the amount blank.

## Member Programs

The “Member Programs” menu is the place to submit activities in Isidore that **require payment from Catholic United**. These programs include Matching Grant, Member Assistance, and Grants4Good. Activities that receive funding through these programs must be entered through this menu.

Entering these activities ahead of the activity date will help facilitate a quicker turn-around time in processing payments once the activity details have been submitted following the event.

Each program is listed separately and will open a submission form specific to that program. Submitting an activity for any of these programs is similar to a regular activity submission (*see **Submit Activity (7)** for more information*), but will require additional information for approval.

All member programs require publicity, and publicity standards apply. An approved logo and language specific to the program are required for approval from Member Engagement. See the Publicity Standards section (20) for more information.

## Grants4Good

- Allocation of Funds – Enter a specific explanation of how the funds will be used to support the activity. Be as detailed as possible.

Allocation of Funds

Amount Requested

- Amount Requested – Enter the dollar amount you are requesting in your grant application, up to \$500.
- File Upload – An option to browse documents saved on your computer is available to attach any publicity used to advertise the event.
  - Publicity that includes Catholic United Financial's role through the Grants4Good program is required in order to be considered for payment.
    - **Any Grants4Good application submitted without publicity will be marked as incomplete and will not be reviewed until publicity has been attached.**
  - Documents and flyers are most easily uploaded and viewed in a PDF format to ensure limited file sizes and viewing integrity.
  - Images are most easily uploaded and viewed in .jpeg format.

## Matching Grant

- Recipient – A dropdown list is available with some common Matching Grant recipients (parish, school) as well as some organizations with which Catholic United Financial has a relationship.
  - If the Matching Grant donation is made outside of the available list, "Other" may be selected. A field will display asking you to define what/who the other recipient is.
    - Matching Grant funds must go to support religious education in some capacity.
- File Upload – An option to browse documents saved on your computer is available to attach any publicity used to advertise the event.
  - Publicity which includes Catholic United Financial's role in the Matching Grant activity is required in order to be considered for payment.
    - **Any Matching Grant submitted without publicity will be marked as incomplete and will not be reviewed until publicity has been attached.**
  - Documents and flyers are most easily uploaded and viewed in a PDF format to ensure limited file sizes and viewing integrity.
  - Images are most easily uploaded and viewed in .jpeg format.

## Assistance Grant

- Member – Click on "Select" and type in the name of the Catholic United member that will be the recipient of the funds raised. If the recipient is a non-member, the person selected here should be the member living within the same household.

- Whether the recipient of the Assistance Grant is a Catholic United member or a member of their household, a member **must** be selected in order for the grant to be approved.

**Member**

**Recipient Name**

*Recipient must live in the household of the member selected above.*

- Recipient Name – In the event that the member selected is not the recipient of the Assistance Grant (but is a member of that household), enter the family member’s name in this field.

## Confirm Activity

The process of confirming is the same for all activities that require post-activity information (events, meetings, Matching Grant, Grants4Good, Assistance Grant). Below you will find the confirmation process:

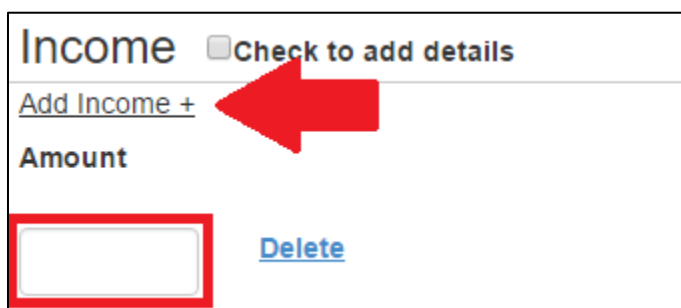
1. **Navigate to the “Activities” list through “Activity Management.”** This is the default display upon logging in to Isidore.
2. **Click the “Confirm” status on an activity to navigate to the post-activity submission form.** Only activities that require post-activity details will display this status.
3. **Complete the form**, filling out all relevant fields (ex: income, expense ([page 13](#)), attendance) and attaching any documentation you wish to include.
4. **Check the box** to agree that the information you have submitted is accurate to the best of your knowledge.
5. **Click the “Submit” button** at the bottom of the form.

*The system will navigate you to the Activity Details page where the information entered will be displayed. See **Activity Management (16)** for more information about this screen.*

Outlined on the following pages is information regarding entering income, expenses, donations, volunteers, and attendance associated with activities.

## Income and Expenses

- **Income** – If there was money brought in by your activity, add that information by clicking “Add Income +” and entering the dollar amount in the field displayed.



Income ☐ Check to add details

[Add Income +](#)

Amount

[Delete](#)

- Your activity’s earnings may be entered as one lump sum or you can enter itemized income by clicking “Add Income +” for each separate entry.
- To enter additional information about the income, click the “Check to add details” box next to the “Income” header.
  - Additional fields will appear, allowing you to enter the following:
    - Date received
    - Description



Income ☒ Check to add details

[Add Income +](#)

Amount	Date	Description	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<a href="#">Delete</a>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<a href="#">Delete</a>

- **Expenses** – If there were expenses associated with your activity that came from your Council or Volunteer Team checking/savings account, add that information by clicking “Add Expense +” and entering the dollar amount in the field displayed. ***Any donations associated with the activity should not be entered in expenses but should be included in the “Donations” section below or entered as a separate donation.***
  - Your activity expenses may be entered as one lump sum, or you can enter additional items to your expenses list by clicking “Add Expense +” for each separate entry.
  - To enter additional information about the expenses, click the “Check to add details” box next to the “Expenses” header. This is an additional tool for you and is not required for entry of expenses.
    - Additional fields will appear, allowing you to enter the following:
      - Date of expense    Description    Check Number

## Expenses ☒ Check to add details

[Add Expense +](#)

Amount	Date	Description	Check #	
\$ 50.00	12/03/16	Parish Center Rental	1057	<a href="#">Delete</a>
\$ 87.93	12/13/2016	Cub Foods - Breakfast Supplies	1058	<a href="#">Delete</a>
\$ 65.00	12/13/2016	Target - Door Prizes	1059	<a href="#">Delete</a>

- **Donations** – If your Council or Parish Volunteer team made any donations associated with this activity (example: donating the matched funds from a Matching Grant activity, or the food collected from a food drive), add that information by clicking “Add Donation +” and entering the dollar amount and selecting the type of donation from the drop down.

- If you made multiple donations associated with the activity, you can enter additional donations by clicking “Add Donation +” for each separate donation.

- To enter additional information about the donations, click the “Check to add details” box next to the “Include any donations you made below” header.

- Additional fields will appear, allowing you to enter the following:
  - Date of donation
  - Description
  - Check Number

☐ Check to add details

[Add Donation +](#)

Amount      Donation Type


\$ 90.00	<div> <div>Select</div> <div> <div>Select</div> <div>Monetary</div> <div>In-Kind/Materials</div> </div> </div>	<a href="#">Delete</a>
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Financial \$

A “Financial Summary” is included at the end of the “Income and Expenses” section. Your entries will be automatically totaled and calculated to provide you with the overall financial information for the activity. This will include any projected grant amount for Matching Grant and Assistance Grant events.

## Volunteers

- Add a Volunteer – If you have volunteers who helped at your activity, you can create a volunteer list by adding them individually in the “Volunteers” section. Click “Add a Volunteer” to open the “Volunteer Search.”

**Volunteers** [Add a Volunteer](#) 

1. Enter the volunteer’s name (only Catholic United members are available for search) and select the member by clicking the circle located next to their name.
  2. Enter the description of what that volunteer did during their time (example: cooked, cleaned, worked registration).
  3. Enter the number of hours that volunteer worked for the activity.
  4. Click “Submit” to add the volunteer to the “Volunteers” section.
- To add additional volunteers, repeat the process outlined above for each new volunteer.

### Volunteer Search

john

☐ **JOHAN BOTZ**

☐ **JOHN ITEN**

☐ **JOHN WHITE**


☒ **JOHN DIETZ**

☐ **JOHN KALAUS**

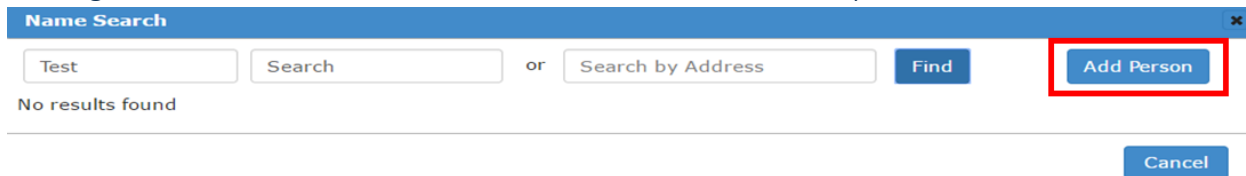
- See next page for information on how to add a non-member volunteer or someone not found in the search.

Set up & clean up

2

 **Submit**

## Adding a Non-Member Volunteer or Volunteer Not Previously Entered



The screenshot shows a 'Name Search' window with a blue header. Below the header, there are two search input fields: 'Test' and 'Search', followed by the word 'or' and another input field 'Search by Address'. To the right of these fields are two buttons: 'Find' and 'Add Person'. The 'Add Person' button is highlighted with a red rectangular box. Below the search fields, it says 'No results found'. At the bottom right of the window is a 'Cancel' button.

If no name appears, you will need to add this person to your volunteer database following these steps:

- Click “Add Person” next to the search fields at the top of the Name Search window.
- Fill out the required (\*) fields on the form, including first and last name and the zip code of the volunteer. One other form of communication is required as well.
  - If you have their email address or phone number, be sure to enter this during this step as it will help with communication in the future.
- Click “Add Person” at the bottom of the screen to add the volunteer to the database. This person will now appear when their name is searched if they volunteer at events in the future.

### Additional Information

- File Upload – An option to browse documents saved on your computer is available to attach any publicity used to advertise the event.
  - Documents and flyers are most easily uploaded and viewed in a PDF format to ensure limited file sizes and viewing integrity.
  - Images are most easily uploaded and viewed in .jpeg format.
  - Only one file can be uploaded at a time. If you have multiple attachments, please save your activity, and come back to upload another, or email files to the Member Engagement Department.
  - Files that have been uploaded cannot be deleted.
- Sales Rep Attended – If your Catholic United sales representative did or did not attend your event, enter that information here by selecting “Yes” or “No” from the dropdown.
- Attendance – Enter the total attendance of those who attended the activity.
- Notes – Include any notes about how the activity went. Examples to include in notes might include:
  - Information about supplies: did you have too much or too little?
  - Special comments from attendees
  - Reminders for future events, should the activity be recreated in the future

### Additional Information

#### Attach a File

Choose File No file chosen

#### Sales Rep Attended?

No ▼

#### Attendance

12

#### Notes

Good Turnout. Ordered 4 pizzas and had some leftover. Could go down to 3 next year.



## Activity Management

The “Activity Management” menu is where you will find access to all of your submitted activities and your annual report throughout the year. “Activity Management” will be the default menu displayed each time you log in to Isidore. You will automatically land on the “Activities” page.

### Activities List

The “Activities” list provides an overview of all the activities you have submitted. The “Activities” list will allow you to track your activities and perform next steps for any activities that require additional information. This page will display the following information:

- Activity information – Title, type of activity (Event, Meeting, etc.), date of activity, date of submission
- Activity Status – The point in the submission and review process for the activity. *See **Activity Status (18)** for activity status detail.*
- Star Status – Indicates whether or not the activity was granted star status

Member Programs	+
Submit Activity	+
Activity Management	+
Activities	
Annual Report List	
Member Network	+

Member Programs	+
Submit Activity	+
Activity Management	+
Activities	
Annual Report List	
Member Network	+

Network Activities							
2016		Select Activity Ty	Select Status				
Network	Activity Title	Type	Activity Date	Date Submitted	Status	Star	
1 - SS PETER & CLEMENS	monthly meeting of the council	Meetings	12/21/2016	12/15/2016	Approved	Granted	
1 - SS PETER & CLEMENS	volunteer members serving the homeless	Events	12/18/2016	12/15/2016	Pending	Pending	
1 - SS PETER & CLEMENS	Monthly meeting	Meetings	11/16/2016	11/20/2016	Completed	Granted	
1 - SS PETER & CLEMENS	volunteer members serve homeless	Events	10/16/2016	10/16/2016	Completed	Not Granted	
1 - SS PETER & CLEMENS	funeral honor guard	Events	10/12/2016	11/20/2016	Completed	Granted	
1 - SS PETER & CLEMENS	donation	Donations	09/22/2016	10/01/2016	Completed	Granted	

The “Activities” list can be filtered to show only the information you would like displayed. There are three filters available (Year, Activity Type, and Activity Status) and these can be used individually or in conjunction to sort your list.

- Year – Select the year you would like to display activities for. This will filter activities based on the activity date, not the date submitted. The default filter will always be the current year.
- Activity Type – Choose an activity type to view only the selected type. For example, only meetings, or only donations.
- Activity Status – Choose an activity status to filter the list to find certain activities. *See **Status Index (18)** for more information.*

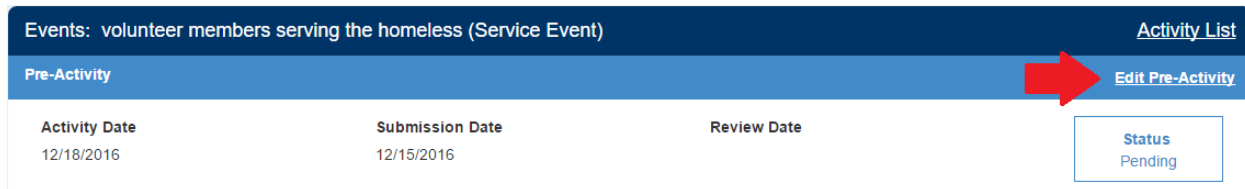
### Activity Details

Clicking on an activity from the list will navigate you to the “Activity Details” page. This page is designed to give you an overview of the important details for your activity. The information included here is drawn from your initial activity submission and from the confirmation of the activity after the event. Information on this page can be edited and changed without approval/request from the Member Engagement Department.

## Edit Pre-Activity Details

On the “Activity Details” page you will have the option to edit the general information for the activity. This is the information you initially included on the Submit Activity form. To edit this information, follow these steps:

1. Click on “Edit Pre-Activity” link on the right side of the “Pre-Activity” header. This will navigate you back to the “Submit Activity” form with your information pre-populated in the fields.



The screenshot shows the 'Pre-Activity' header with a blue bar containing the text 'Pre-Activity' and a red arrow pointing to the 'Edit Pre-Activity' link. Below the header, there are three input fields: 'Activity Date' with the value '12/18/2016', 'Submission Date' with the value '12/15/2016', and 'Review Date'. To the right of these fields is a 'Status' dropdown menu showing 'Pending'.

2. Make any edits to correct the information.
3. Check the box to agree that the information you have submitted it accurate to the best of your knowledge.
4. Click the “Submit Activity” button at the bottom of the form. The new information will now display on the “Activity Details” page.

## Edit Post-Activity Details

On the day an event or once an event date has passed and you have taken the necessary steps to confirm your activity (entered financial information, attendance data, volunteer involvement), you will be able to edit the information following the steps below:

1. Click on the “Edit Post-Activity” link on the right side of the “Post-Activity” header, located midway down the “Activity Details” page.
2. Make any edits to correct the information.
3. Check the box to agree that the information you have submitted is accurate to the best of your knowledge.
4. Click the Submit Activity button at the bottom of the form. The new information will now display on the Activity Details page.



The screenshot shows the 'Post-Activity' header with a blue bar containing the text 'Post-Activity' and a red arrow pointing to the 'Edit Post-Activity' link. Below the header, there are three input fields: 'Income', 'Expenses' with the value '\$16.50', and 'Donations'.

*It is important to note that if the event requires payment from Catholic United Financial, any changes made to the “Post-Activity” details prior to payment being processed will affect the grant amount according to your changes. Any changes made after payment has been processed will not affect the amount provided by Catholic United but should still be entered to reflect accurate record keeping in Isidore.*

# Status Index

## Activity Status

Every activity submitted will be given an activity status to help you track its progress. Outlined below are the statuses that may appear on an activity once it is submitted. Becoming familiar with the meaning of each status will be beneficial in prioritizing and following up on Isidore entries in a timely manner.

- **Incomplete** – An activity that has been submitted without all required information. This status is most likely to appear for Member Programs (Matching Grant, Member Assistance, Grants4Good) that do not have the required publicity attached.
- **Pending** – The activity has been submitted with all pertinent information and is waiting for approval from the Member Engagement Department. Activities need to be approved before they are confirmed and will remain in a pending status until the Member Engagement Department has completed their review.
- **Approved** – The activity has been reviewed and approved by the Member Engagement Department. If you have entered the activity ahead of the activity date, this status will display until the event date, at which point it will transition to confirm.
- **Confirm** – The activity has been approved and the event has passed. This status displays for any activity that requires follow-up information (financial data, attendance counts, notes on the event, etc.). This status will provide a link to the post-activity submission form to finalize the activity information.
- **Completed** – The activity has been approved and confirmed (where required). No further action is required.
- **Declined** – The activity has been declined by the Member Engagement Department. The reason for declining the event was sent via email for your reference.
- **Canceled** – The activity did not take place for some reason (weather, rescheduled, conflicts) and needs to be canceled. Canceled activities will not display on the “Activities” List, but can still be viewed by filtering the list by canceled status.

## Payment Status

Activities that require payment from Catholic United Financial will display information on the process of that payment. Programs like Matching Grant, Member Assistance, and Grants4Good will have this data, providing a clear step-by-step update as to the status of the payment.

- **N/A** – The type of activity you are viewing does not involve payment from Catholic United Financial, or your payment activity has not yet reached the payment process.
- **Pending** – The activity has been approved by the Member Engagement Department and the post-activity information has been confirmed by the Fraternal Secretary or Administrative Coordinator.
- **Processing** – The payment has been approved and the process has begun for distribution of funds.
- **Paid** – The payment method (direct deposit, check) has been processed and funds made available to the recipient.

## Star Status

A Council or Volunteer Team's overall star status is calculated based on a combination of activities completed and meetings held throughout the calendar year.

Star Status	Activity Required
Semi-active Team	1 meeting + 1 activity
Active Team	2 meetings + 4 activities
Silver Team	4 meetings + 8 activities
Gold Team	4 meetings + 12 activities
Platinum Team	4 meetings + 12 activities (including a Grants4Good Service grant)

All submitted activities are reviewed and deemed eligible for star status based on the following criteria:

- Did activity promotion include information about Catholic United Financial involvement?
- Would the event happen if not for the existence/involvement of the group?

If the answer to the questions above is “yes,” that is a good indicator that the activity will receive star status. If it seems like the activity does NOT fulfill any of these criteria, it is still best to enter the activity in to Isidore to help track your work throughout the year. Just because an activity may not receive star status does not mean it should not still be included in your records.

- **Pending** – The activity is being reviewed by the Member Engagement Department to ensure that it meets the guidelines for receiving star status.
- **Granted** – The activity was granted star status and will count toward the group’s total for the year.
- **Not Granted** – The activity was not granted stars status as the Member Engagement Department was unable to reconcile the nature of the activity with the guidelines for star status.

## Publicity Standards

To receive star status credit, every volunteer team and council event/activity submitted in Isidore must have at least one form of publicity (i.e. a flyer, bulletin, website, social media post, newsletter, newspaper, email, etc.) attached to the submission that adheres to the standards below.

1. The full, up-to-date Catholic United logo.
  - The cross emblem alone is not the full logo.
  - The logo must be *at least* 1.5 inches long, maintain the proper aspect ratio, and contain the ® (registered trademark) symbol on the right side of the emblem.
  - Only use the original full color, the black and white, or the all-white version found online at [www.catholicunitedfinancial.org/giving/resources](http://www.catholicunitedfinancial.org/giving/resources)



### Acceptable

Proper aspect ratio  
at least 1.5 inches in length



### Unacceptable

Older logo with trademark in middle  
aspect ratio (proportions) distorted



### Unacceptable

Too small  
Old logo

2. Include contact information for your Catholic United Financial representative.
3. In addition, **Matching Grant and Member Assistance Grants** require the following:  
"This event is eligible for a matching grant from Catholic United Financial of up to \$1000"  
**Grants4Good** require: This is event is sponsored by a grant from Catholic United Financial

While not required for star status, it is a best practice to also include:

- The Volunteer Team or Council name
- The phrase "This event is made possible by" preceding the council/volunteer team name or the Catholic United logo.

Example:



This event is made possible by  
Catholic United Financial Council Name – City, MN  
Sales Representative 123-456-7890 name@catholicunited.org

This event is eligible for a matching grant from Catholic United Financial of up to \$1000

# Annual Reports

## Annual Report Basics

The Catholic United Financial home office submits form 990 to the IRS on behalf of each of our local Councils and Volunteer Teams each year. In order to do this, we need financial details from each of our active groups. This information is collected through an annual report, which is due **February 15<sup>th</sup>** each year to report on activity from the previous calendar year. This report is also what calculates star status for calculating annual activity allowances. Groups that do not submit an annual report on time may not be eligible for Volunteer Team or Fraternal Secretary stipends, or an activity allowance.

Before you begin working on your annual report, it will be helpful to gather your bank statements, check register or any other documents you may have used to keep track of your finances for the year. This may require working with your Council Treasurer. You will also want to make sure all your Council or Volunteer Team events for the year have been entered and confirmed in Isidore. It is also recommended to schedule time with your Auditor(s) now to review the financial statements. This also needs to be completed before the February 15<sup>th</sup> deadline.

## Finding the Annual Report

1. Log in to the Catholic United Financial website and find “Catholic United Programs” in the top menu bar. Click “Activities List”.
2. Locate the “Activity Management” section on the left side menu. Select “Annual Report List”
3. You should see any previously submitted annual reports for your Council or Volunteer Team listed on this page. Click the blue link in the status column to open the report.
4. If you do not already see your report, you may need to filter by the status “Not Started” (see below).

The screenshot shows the 'Annual Reports' interface. On the left is a sidebar menu with options: My Community, Member Programs, Submit Activity, Activity Management, Activities, Annual Report List (highlighted), and Member Network. The main content area has a header 'Annual Reports' and a filter section with a dropdown for '28, St. Mary Madella, MN', a year dropdown for '2018', a 'filter here' button, and a status dropdown for 'Not Started'. Below this is a table with columns: Submitted Date, Year, Network, Star Status Assignment, and Report Status. The table contains one row: Submitted Date (blank), Year (2018), Network (28 - St. Mary), Star Status Assignment (Gold Team), and Report Status (Not Started). Annotations include a red box around the 'Not Started' filter dropdown, an arrow pointing to it from the 'filter here' button, and another arrow pointing to the 'Not Started' link in the table's Report Status column.

Submitted Date	Year	Network	Star Status Assignment	Report Status
	2018	28 - St. Mary	Gold Team	<a href="#">Not Started</a>

## Annual Report Page 1: Account Balances

1. Verify your **beginning balance** for the year. Note this is the cumulative balance of all accounts your team has (checking, savings, etc.) on January 1st. The number listed here is pulled directly from the previous year's annual report. If this number is correct, select "Yes" from the drop-down menu. If it is incorrect, select "No".

Council #	MN	2018 Financial Report Page 1	
<a href="#">Annual Report List</a>			
Councils and Parish Volunteer Teams must submit a report by February 15th. Submitting a complete and balanced report by this date guarantees payment of stipends and activity allowance. Not submitting an annual report will cause the Council or PVT to become inactive.			
Beginning Balance as of January 1, 2018:	\$1,351.95	Beginning Balance Correct?	<div><div>Select</div><div>Select</div><div>No</div><div>Yes</div></div>
			<div>Begin</div>

2. If "No" is selected a new field will appear to enter the correct starting balance for the year.
3. Click the "Begin" button.

Council #	MN	2018 Financial Report Page 1	
<a href="#">Annual Report List</a>			
Councils and Parish Volunteer Teams must submit a report by February 15th. Submitting a complete and balanced report by this date guarantees payment of stipends and activity allowance. Not submitting an annual report will cause the Council or PVT to become inactive.			
Beginning Balance as of January 1, 2018:	\$1,351.95	Beginning Balance Correct?	No
		Total of All Accounts:	1,457.62
			<div>Begin</div>

4. Your report is now officially "In Progress"!
5. Fill in your **end of year balances** for all accounts. On this page, the "Other" option is for any funds your group has that is not in a checking, savings or Certificate of Deposit account. Click the "Next" button to move on to page 2 of the report.

Beginning Balance as of January 1, 2018:	\$1,103.18	Beginning Balance Correct?	Yes
End of Year Account Balances:			
	1,157.62	Checking	
	300.00	Savings	
	0.00	CD	
	0.00	Other	define other here
Ending Balance as of December 31, 2018:	\$1,457.62		





## Balancing the report: Editing Activity Details

If your report is not balanced, you will want to start by confirming the end-of-year balances from page 1 of the report are correct. Hit the “Previous” button on the bottom of the screen to return to page 1.

Next, return to page 2 to look over all activities entered for the year and make sure all income and expenses are correct and match your bank account activity. If any activity needs to have changes to income or expense, click on the title of the activity that needs to be changed.

07-29-2018	Events	Egg Bake Breakfast	\$71.00	\$0.00	\$101.51	\$0.00	Granted
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Once you click the activity title, you will see the post-activity details page. On this page you can adjust income, expenses, and donations for that event. The sub-headers for Income, Expenses, and Donations on this page have a small check box next to them labeled “Check to add details”. If you check this box, you will have the ability to add a description and check number for each transaction. Also note you can have multiple transactions in each category of Income, Expenses, and Donations. This may be helpful if you would like Isidore to match your checking account.

### Income and Expenses

#### Income

☒ Check to add details

[Add Income +](#)

Amount	Date	Description
--------	------	-------------

71.00

07/29/2018

Free will donations from guests.

[Delete](#)

#### Expenses ☒ Check to add details

[Add Expense +](#)

Amount	Date	Description	Check #
--------	------	-------------	---------

101.51

07/29/2018

Supplies for breakfast, eggs, milk, fruit, rolls, etc.

2076

[Delete](#)

### Include any donations you made below


☐ Check to add details

[Add Donation +](#)

Amount	Donation Type
--------	---------------

## Balancing the report: Miscellaneous transactions

If you had any transactions throughout the year that were not directly related to an activity, they can be entered as additional income or additional expenses below your list of activities. To do this, click “Add Income” or “Add Expense” to enter a description and the amount of the transaction.

Additional Income		<a href="#">Add Income +</a>	Additional Expenses		<a href="#">Add Expense +</a>	
Pam Marzen donated toward gift certificate		\$15.00	<a href="#">Delete</a>	Bank expense for new checks	\$17.50	<a href="#">Delete</a>
				CUF shirts + place mats	\$121.30	<a href="#">Delete</a>
				Memorial Plaque	\$10.04	<a href="#">Delete</a>
				Paul Smith funeral plant	\$37.92	<a href="#">Delete</a>

Common transactions that are logged here are:

- Interest on a savings account (income)
- Volunteer Team stipend (income)
- Paying for postage (expense)
- Purchasing new checks (expense)
- Ordering placemats or napkins from the Catholic United Logo Store for general use (expense)

Once your report is balanced, you will see the following at the top of your report:

Council #

MN

2018 Financial Report Page

[Annual Report Li](#)

Year End Balance from Previous Page: \$7,003.24

Calculated Balances: \$7,003.24

The Report is Balanced

Activity Summary

Star Status: Gold Team

Date	Program	Title	Income	Grant Amount	Expenses	Donations	Star Status
01-13-2018	Events	Annual appreciation lunch	\$0.00	\$0.00	\$119.42	\$0.00	Granted
03-19-2018	Meetings	First quarter Meeting	\$0.00	\$0.00	\$0.00	\$0.00	Granted

You will also see a summary to review at the bottom of the page. This includes your totals for annual income, expenses and donations. Your net income (or loss) for the year is also noted here. It does not matter if your net is positive or negative. As long as your report is balanced we have what we need. Click “next” to move on to page three.

2018 Summary					
Income from Activities:	\$4,981.75	Total Expenses:	\$1,720.70	Net:	\$1,899.05
Activity Allowance:	\$1,008.00	Total Donations:	\$2,370.00		
Total Income:	\$5,989.75				

## Annual Report Page 3: Auditor Review

All Councils and Volunteer Teams are required to have an Auditor conduct an annual review of the finances of the team. Volunteer Teams are required to have one auditor, Councils must have three. We encourage you to schedule time with your Auditor(s) as soon as possible. To make it easier to show the Auditor(s) what is entered in Isidore, there is an option to download an excel spreadsheet with all your entered transactions.

Council #23

2018 Financial Report Page 3

[Annual Report List](#)

*Councils and Parish Volunteer Teams must submit a report by February 15th. Submitting a complete and balanced report by this date guarantees payment of stipends and activity allowance. Not submitting an annual report will cause the Council or PVT to become inactive.*

Auditor Reviewed  
on

*By clicking submit, I certify that the annual report is an accurate representation of the sum of council/PVT activity during the previous calendar year. I certify that the financial data has been reviewed and approved by the council/PVT auditor(s) on the date entered above.*

Download



Previous

Submit

The download will show the name of the event, the date of the activity, the dollar amount, and the check number (if entered). Activities that did not have financial transactions will not show up on the download.

date	title	income	grants	expenses	donations	checknow
1/13/2018	25098 - Annual appreciation lunch	0	0	119.42	0	1543
3/23/2018	Allowance	1008	0	0	0	
3/27/2018	25117 - Easter egg hunt	0	0	167.84	0	0
6/10/2018	29721 - Mass for Catholic United members	0	0	10	0	0
6/10/2018	29720 - Community Service Award	0	0	25	0	0
6/10/2018	29423 - Communion linger longer	0	0	46.94	0	0
6/10/2018	29424 - Annual newsletter	0	0	0.01	0	
7/10/2018	31543 - Bingo prizes for St. Joe's picnic	0	0	0	10	
7/25/2018	29768 - Annual rummage and bake sale	0	0	200	0	
7/25/2018	29768 - Annual rummage and bake sale	2114.75	0	0	0	
7/28/2018	29830 - Ice cream stand	1352	0	0	0	
7/28/2018	29830 - Ice cream stand	0	0	737.56	0	
8/4/2018	31538 - Convention (Hourglass)	0	0	0	50	
8/26/2018	31544 - Beautification project introduction	0	0	69.41	0	1561

Make sure the audit happens before February 15<sup>th</sup> to ensure you can submit the annual report on time. Once your Auditor(s) have reviewed and approved the financials, return to your annual report to fill in the Auditor Review Date. Click the "Submit" button on the bottom of the page.

**Congratulations, you're done!**

Your report has been submitted to the Member Engagement Department for review. We will reach out to you if we have any questions.